

ARNOLD B. JACOBS D.D.S.

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Procedures for your upcoming dental appointment

Dear patient,

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines.

While many things have changed, one thing has remained the same: our commitment to your health and safety. Our office follows the infection control recommendations from the American Dental Association, the U.S. Centers for Disease Control and Prevention and the Occupational Safety and Health Administration. We are committed to ensuring that our infection control procedures are current and effective.

- You may see some new processes when it is time for your next appointment. Please be assured that we have made these changes to help protect our patients and staff. Patients will be screened using a questionnaire, both when making an appointment and again when you arrive. You may notice that our waiting room will no longer offer magazines, children's toys and other items that are difficult to clean.
- Appointments will be managed to allow for physical distancing between patients. This might mean patients are offered fewer options for appointment times.
- The practice may use telehealth (virtual or phone appointments) in order to limit a patient's need to physically be in the office.
- Patients are asked to not bring others into the dental practice, unless they are parents or guardians of patients who are minors or are special needs patients. If someone accompanies a patient, they will be asked to wait in their vehicle or outside the office.
- Patients are asked to bring and wear a mask while in the office.
- Hand sanitizer will be available for their use before and after touching items in the office.

We look forward to seeing you back in the office soon.

Sincerely,

Arnold Jacobs DDS